



GIVING BACK RAMADAN '22

ATICO Fakhreldin Group began its giving this year close to home. Parcels, packed with essential food stuffs, were distributed to support some of its employees.

While Kebab Express pledged to provide an Iftar for fasting individuals. For every "Kebab Al Kheer" Iftar ordered by customers another one was provided by ATICO Fakhreldin Group to a fasting individuals including; **King Hussein Cancer Foundation, Gaza patients, Al Massara Charity, The Islamic Charitable Society, Sana Organization for Special Individuals, SOS Villages** and last but not least **Taj Charitable Society**.

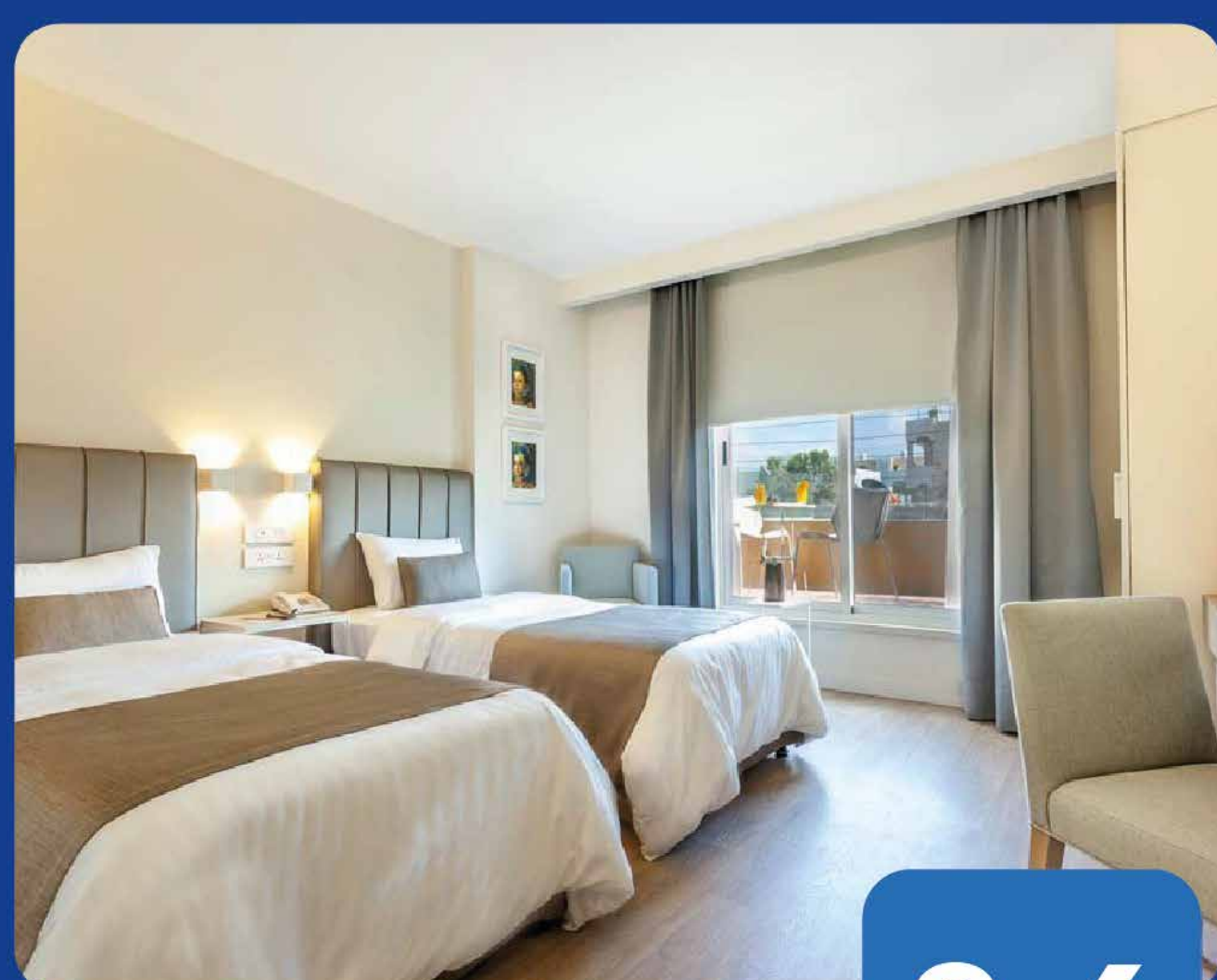
Link to video: shorturl.at/jX067

A THANK YOU AND WELL DONE LUNCH!



ATICO Fakhreldin Group Management held a lunch at AlQasr Garden, AlQasr Metropole Hotel with head of departments and management on June 22nd as a token of recognition for Fakhreldin and AlQasr Metropole Hotel teams for their exemplary and remarkable performances.

Everyone enjoyed a wonderful lunch prepared by our talented chefs.



Booking.com
Traveller Review Awards 2022

8.6
out of 10

CONGRATULATIONS TO ALQASR METROPOLE HOTEL!

AlQasr Metropole Hotel received the booking.com Traveller Review Award 2022.

This Award is proof that AQMH consistently exceeds travellers' expectations, and with a lot of hard work, vision, coordination and attention to detail it has excelled.

We're very proud of this recognition and would like to extend our sincerest appreciation to the team who have been able to keep up the amazing work, during the past couple of trying years. Well done!



RECYCLING WORKSHOP ATTENDED BY ENG. DUAA AL-SULEIMAN

On 20th and 21st of March, 2022, **Eng. Duaa Al-Suleiman**, our **Quality Assurance Supervisor**, attended a Recycling Workshop in cooperation with The Jordan Tourism Restaurant Association and USAID.

The workshop helped focus on strategies to develop skills that apply to recycling and reducing waste production in the restaurant sector, as it is a new law which will be a mandatory to the hospitality sector.

The workshop was held at Amman Chamber of Commerce and was very interesting, informative and beneficial.



WELL DONE YOSHI TEAM!!

Our Customer Care Team, are always keen on introducing ways to reach out to our guests, in order to make sure that their experience at any of ATICO Fakhreldin Group outlets was of the highest standard.

That's why our **“Comment Cards”** are a direct means of communicating with our guest at all of our outlets. The 'won't take so long' card will then reach our CC Team which enables them to make sure that guest feedback is used to improve and develop our performance.

Yoshi team has been fantastically helpful and they were able to collect over 100 comment cards during May! Well done and thank you for helping us receive valuable feedback! Keep up the amazing work!



ALQASR METROPOLE HOTEL LAUNCHES NEW DIRECTORY

The new directory is delicately prepared to help make the guests feel as comfortable and pleased as possible. AlQasr Metropole Hotel is an excellent and outstanding boutique hotel with a great neighborhood and location, in Shmeisani.

The four-star hotel with 66 rooms and suites enjoys décor that is both modern and tasteful with immense value for money and a spectacular view of the capital Amman.

AlQasr Metropole Hotel has prize-winning trendy restaurants with wide-ranging specialties: **AlQasr Garden**, **The Nub**, **Trattoria** and **Vinaigrette**.

It also accommodates and facilitates business meetings. AlQasr Metropole Hotel is smoke-free.

Link to Hotel Directory: shorturl.at/fHKVZ



ATICO EMPLOYEES SHINE

EMPLOYEES SHINING MAY 2022

We'd like to express our sincere admiration for our team's outstanding efforts. The endless hours they've spent working, and the professionalism they have shown have immensely had a huge impact on our dear and valued guests, which allowed them to reach out to us and recognize the following team members especially.

We pride ourselves on the hard work and dedication put by all of our amazing team. However, we'd like to extend particularly our heartfelt gratitude to the following team members, who have shined in the recent months.

Mahmoud Ghazzawi, Captain from Solaya Restaurant, **Ahmad Abu Salik**, Senior Barista at Wild Jordan Center, **Murad Bani Younis**, Captain at Ren Chai, **Mohammad Tafesh**, Catering Manager at ATICO Fakhreldin Group, **Ala'a Khouli**, Captain at Yoshi, and last but not least **Yasmeen Gedeon**, Manager at Wild Jordan Center.

Thank you once again for all your contributions and as always, we're counting on you to continue to go the extra mile.

ALQASR GARDEN “IDEAL FOR SUMMER EVENINGS”

Evidently, we're featured in Jordan News, August 4th!!!

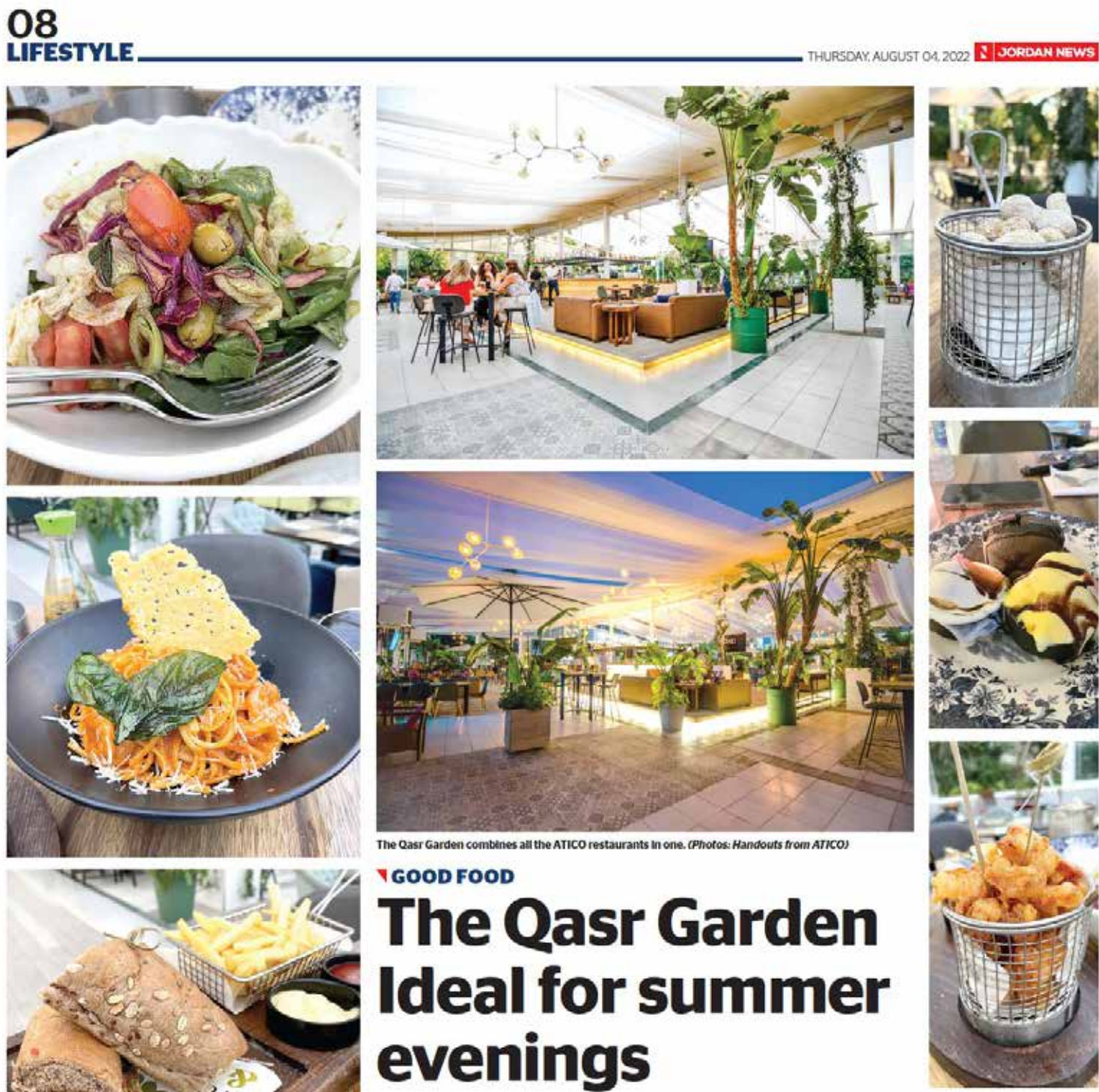
AlQasr Garden, at AlQasr Metropole Hotel, has set foot to become the ideal place for summer evenings! Catch the rest of the summer and come over!

AlQasr Garden is newly renovated with a state-of-the-art recreational automated steel structure and enjoys a spacious garden setting, with a relaxed and comfortable atmosphere throughout the year. It is also the perfect place for private or cooperate functions.

The menu is diverse with international, Japanese and comfort food to match all tastes with delicious cocktails and drinks.

Link to the article: shorturl.at/bjp17

For more information call: 079 700 2601





ATICO FAKHRELDIN GROUP RECRUITING ON-LINE & LIVE!

A Recruitment Day at AlQasr Metropole Hotel was held on the 18th and 19th of July by ATICO Fakhreldin Group. The event was a huge success and many qualified job seekers handed in applications.

The 2 day event was between 10 a.m. and 5 p.m. and the openings were for diverse credentials in marketing, food & beverage, front office & reservations, housekeeping, security and maintenance.

We've also launched an online application platform for those who were unable to attend the specified dates.

Application Link: <https://jobs.atico-jo.com/>



CONGRATULATIONS TO OUR BASKETBALL TEAM

ATICO Fakhreldin Group's basketball team won the Filipino Community Basketball Championship in Jordan on July 16th led by Chef Michael Salak from Vinaigrette, AlQasr Metropole Hotel. The games demonstrated great team work with skillful dribbles, passing, rebounding, defending and significant other abilities! Chef Michael and his team, presented their trophy to Management, as a token of appreciation for their support. Great work team and mabrouk!

ALQASR METROPOLE RECEIVES AGODA CUSTOMER REVIEW AWARDS

We're so proud of AlQasr Metropole Hotel, for being recognized in the **Agoda's 2022 Customer Review Award** which is given to hotel & accommodation partners with scores of 8.0 or above.

The score is judged on genuine agoda customer's experience reviews based on five key criteria including location, service, cleanliness, facilities and price. Way to go! Congratulations!



ATICO FAKHRELDIN GROUP SEEKS SUSTAINABLE SOLUTIONS

ATICO Fakhreldin Group has always been involved in a number of social obligations to communities locally and regionally. It is dedicated to contributions of all sorts, supporting many initiatives and organizations as well as seeking green solutions for the business.

ATICO Fakhreldin Group currently is adopting the following programs in impactful eco-initiatives:

Paper Waste Reduction: QR coded menus used to reduce menu printing and Paper recycling program held by Al Dakheel Company at Management offices.

Cooking Oil: Agreement with Ideal Green Solutions to dispose of all vegetable cooking oil from ATICO Fakhreldin Group outlets.

Electronic Waste: Objective to offset the negative impact of e-waste by giving all damaged and used electronics to The Illumine Initiative.

Recycling: Adopting strategies to develop skills that apply to recycling and reducing waste production in the restaurant sector, as it is a new law which will soon be mandatory to the hospitality sector.



EMPLOYEES SHINING SUMMER 2022



We thank every one of you for your constant hard work and dedication. We're all super pleased and proud of the effort you've put in. We're proud to share your reliability, skills and above all commitment to do your best! Congratulations!

Anas, Eyad and Jalal from AlQasr Metropole Hotel, Chef Deyaa, Chef Rashid and Chef Omar, Qustandi and Ahmad from AlQasr Garden, Sanad and Hitch from The Nub, Ala'a and Hussien from Copas Central, Mohammad from Ren Chai, Ala'a, Ahmad and Mohammad from Yoshi and last but not least AbdelRazzaq from Wild Jordan Center.

Keep progressing and keep up your hard work. You're a shining inspiration for everyone!